



## Reminding all Social Workers: Hope Air is here to help your clients

**Hope Air is unique:** it is the only national charity in Canada which arranges free air transportation to medical appointments for people in financial need. Since 1986, Hope Air has arranged flights for Canadians of all age and illness groups: within your Province, from Province to Province and from coast to coast.

### How can Hope Air help your clients?

Hope Air may be able to provide **a free flight for your client** (plus their escort if the client is under 18 years of age) from their home community to the city of their medical appointment.

Hope Air is **not** an air ambulance. Rather, it provides flights on both commercial airlines and on private planes from rural/remote locations to “the big city” and also from major city to major city. The following will be considered by Hope Air when reviewing a flight request:

- ⊖ flying for an approved medical appointment (e.g. provincial health plan covered); and
- ⊖ client is in financial need

### How quickly can Hope Air respond to my client’s need?

Very quickly! Hope Air wants to help as many people as possible so we do everything we can to get clients to their appointments. Advance notice ensures that we are able to get in touch with the client’s doctors to confirm appointment and medical clearance to fly in a timely manner, but we recognize that sometimes appointments get scheduled at the last minute. Just have the client call us, or you can call on their behalf, and we will do everything we can to help.

### What should I do with this information?

1. Spread the word – let people know that Hope Air is a resource they can call
2. Refer clients to the Hope Air website or phone number set out below
3. Call Hope Air and ask for brochures and a bulletin board poster for your office waiting area

**1 – 877 – 346 – 4673**  
**[www.hopeair.org](http://www.hopeair.org)**